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PATENT

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: DeStefano et al.

Application: METHOD AND APPARATUS FOR PROVIDING DYNAMIC ASSISTANCE  
FOR DISABLED USER INTERFACE RESOURCES

Serial No.: 09/519,413

Filing Date: March 3, 2000

Art Unit: 2173

Examiner: Kieu D. Vu

Case: ROC920000010

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Technology Center 2100

CERTIFICATE OF MAILING: I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed for Commissioner of Patents, P.O. Box 1450, Alexandria, VA, 22313-1450, on

May 11, 2004 *Joan Pennington* Joan Pennington  
Date of Deposit Signature Typed/printed name of person signing

535 North Michigan Avenue  
Unit 1804  
Chicago, Illinois 60611

Mail Stop Non-Fee Amendment  
Honorable Commissioner Of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Official Action mailed February 11, 2004, please  
amend the above-identified application as follows:

**In the Claims:**

Please cancel claim 4 without prejudice.

Please amend claims 1, 9 and 12 as follows: